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## **MILLERS RIVER UPDATE: SECURITY AND LIMITED VISITATION POLICY. PLEASE READ IN FULL.**

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May 6, 2020

Dear Millers River Resident:

The Cambridge Housing Authority is working hard to keep all tenants and staff safe during the COVID-19 pandemic. This has become especially important at Millers River, as we have seen a spike in cases at the property over the course of only the past week. In a new measure to increase resident safety, the CHA is hiring a security guard to work 24 hours per day, 7 days per week for the next two weeks, and possibly longer if determined necessary. This new addition at Millers River will assist the CHA with enforcing a new **Limited Visitor Policy**, which will be described in greater detail below.

Effective immediately, there will be a ban on social visits to Millers River Apartments. However, other important visits will be okay. Such as:

- (1) **Necessary Deliveries:** Delivery of necessary supplies and services for household members, such as groceries, food and supplies for household consumption and use, and products necessary to maintain safety, and sanitation of your home.
- (2) **Essential Visits:** Visit essential for the health and safety of household members, including things such as providing medical or behavioral health or emergency services and medical supplies or medication.
- (3) **Care and Transport:** Visit to care for a household member, and to transport a household member, for essential health activities, and to obtain necessary supplies and services.

The only building entrance that will be open is the main doorway on the Gore Street parking lot side by the resident doorbell system. All other building entryways will be 'exit only.'

The new security guard will be stationed at the building's temporary sole entrance and will check with anyone entering the building to make sure the person either lives in the building or that the visitor attempting to enter is for a permitted purpose only. In addition, the guard will also be provided with a resident list and will be verifying that you have a working FOB to the building.

In order to adhere with the City of Cambridge face covering ordinance, anyone entering the building will be required to wear a mask while on the property. Failure to comply can endanger the lives and health of neighbors in your living community.

We hope you understand the reasons for these changes and its importance as your safety is our priority. Given the ongoing severity of contracting COVID-19, we feel strongly that this ban on social visiting will help to slow the spread of this virus in the safest manner possible.

We are continuing to honor our commitment of cleaning common touch points four times per day, such as elevator call buttons, laundry machine buttons, door handles, etc. We are also having the property undergo a deep cleaning treatment conducted by a professional company twice per week.

In addition, please follow the health advice offered by the Health Department whenever possible: Limit elevator rides to no more than two people at a time, keep a minimum of six feet away from others, wash our hands, don't touch your face, and stay home unless it is absolutely essential for you to leave your unit.

We encourage you to help your neighbors understand that these new measures are important. Please report any violators to the property manager or to the guard on site.

We will let you know when we can end this rule, which will rely partly on statewide updates provided by the Governor and the Health Department, while first and foremost, evaluating the number of known cases at Millers River.

If you have questions or suggestions, please call your building manager. Thank you for your understanding and collaboration on this matter. Stay safe.

Sincerely,

*Kevin Braga*

Director of Operations