
Resources

Massachusetts State Resources:

- **Metro Housing Boston** – Housing Consumer Education Center:
<https://www.metrohousingboston.org/what-we-do/specialized-services/raft/>
- **MA CDC Resources** -
<https://www.macdc.org/covid-19-resources>

Cambridge Resident Resources

- **City of Cambridge Mayor's Disaster Relief Fund:**
<https://www.cambridgema.gov/covid19/housingfund>
- **Cambridge Multi-Service Center:**
<https://www.cambridgema.gov/DHSP/programsforadults/cambridgemultiservicecenter/mscprograms>
- **St. Vincent de Paul Society** - The local St. Vincent de Paul Society of Cambridge, MA assists Cambridge residents who need assistance with an arrearage of \$500 or less. SVdP is volunteer-based and relies on the generosity of parishioners, financial assistance depends upon availability of funds, which can vary. Contact:
svdp02138@gmail.com
- **Salvation Army Corp of Cambridge** (assistance with rental and utility arrearages, food pantry, additional resources) – Call 617-547-3400 Ext. 3
- **Cambridge Economic Opportunity Council** (CEOC assists with benefits, entitlements, and help residents navigate various housing challenges) – Contact 617-868-2900

Other Information for CHA Landlords

List your available rental unit on CHA's Apartment Listings!

If you have a unit available for rent you can list it on CHA's apartment listings, maintained by CHA and provided to voucher holders out searching for units. To submit your unit to the listing, please go to:
<https://cambridge-housing.org/landlords>

Sign up for the CHA Landlord Portal!

CHA's Partner Portal allows CHA landlords to view their payment details for CHA clients as well as information about units, inspections, authorized tenants, CHA Leasing Officer contact information, end of year statements/1099's, direct deposit information, and much more! To access the portal and set up an account, please go to:
<https://cha.partnerinhousing.com/>

Spread the word!

CHA partners with over 1,000 landlords in the Cambridge and Metro-Boston region. We are always looking to bring on new landlords to our programs. There are many advantages to renting to a voucher tenant, particularly the ability for the tenant to have their rent adjusted if they experience a loss of income, preventing the landlord from having any loss of rental income. If you know of any interested landlords please have them contact us for more information!



Cambridge Housing
Authority
362 Green Street, 3rd Floor
Cambridge, MA 02139
617-864-3020
www.cambridge-housing.org



Cambridge Housing Authority

**Tenancy Preservation &
Eviction Prevention**
*Information & Resources for
Landlords & Tenants*



Thank you to our participating Landlords for providing safe and affordable homes for CHA participants!

Thank you for your participation as a landlord in the Housing Choice Voucher (HCV) program, providing a safe and affordable place for your tenants to live. CHA recognizes the challenges that both tenants and landlords face during this difficult time. The HCV program remains a reliable source of rental income for landlords, while providing a stable home for participants.

Massachusetts currently has a moratorium on evictions through Oct. 17. CHA encourages landlords to strive to avoid evicting tenants whenever possible. This means, if the household is unable to pay a lump sum, CHA encourages owners to set up a repayment agreement with reasonable payments spread over time.

How to Avoid Eviction of HCV participants

1. Reach out to your tenant(s):

Find out why your tenant is behind on rent. Some families mistakenly believe that they do not need to pay rent during the moratorium. Direct outreach can help clarify uncertainties and ensure that families continue being housed. Residents who do not speak English or have a disability may be at increased risk of not understanding the recent changes in rent rules or policies.

2. Ask if your tenant has reported any loss of income to the CHA:

The HCV program is designed to provide affordable housing to families even when they lose their income or have their income reduced. Encourage your tenants to report their loss of income to CHA so their rent portion can be decreased. CHA has temporarily lifted the limit of two interim recertifications if income was lost due to the ongoing health crisis.

3. Notify the CHA if a tenant falls behind on rent as soon as possible:

CHA has staff who can directly reach out to tenants and assist them in reporting income changes and/or identifying and applying for available resources.

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How to Avoid Eviction of HCV participants (continued)

4. Set up a repayment agreement:

CHA encourages HCV landlords to enter into repayment agreements so that families may continue to be housed. For any unpaid rent after the moratorium has ended, the family can repay unpaid rent in a lump sum to avoid eviction. When families are unable to pay a lump sum, HCV landlords are encouraged to set up a repayment agreement with reasonable payments spread over time that will not cause an undue burden to the tenant. Repayment agreements must follow any local or state eviction moratoriums, or other tenant or landlord protections in effect in your area.

Resources

Federal Resources:

- Unemployment Insurance - www.usa.gov/unemployment; www.careeronestop.org/LocalHelp/UnemploymentBenefits
- Economic Impact Payments (stimulus payments) - <https://www.irs.gov/coronavirus/get-my-payment>
- Free tax preparation to help get tax refunds - <https://irs.treasury.gov/freetaxprep>
- Temporary Assistance for Needy Families - <https://www.benefits.gov/benefit/613>

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